

WORKING IN THE GREY ZONE

REFLECTING ON CLINICAL PRACTICE WHEN THERE IS NO BLACK AND WHITE

ANBMT ANNUAL GENERAL MEETING & CONFERENCE

NOVEMBER 20 & 21, 2010 -FREDERICTON, NB



WORKING IN THE GREY ZONE

BRIEF OVERVIEW OF THE SEMINARS TO BE HELD ON SATURDAY, NOVEMBER 20 & SUNDAY, NOVEMBER 21



The Association of New Brunswick Massage Therapists' Annual General Meeting & Conference: *A Show of Hands*

- **Members: \$100.00**
- **Non-Members: \$125.00**

Facilitator: Pam Fitch, BA, RMT

Pam is a professor in massage therapy at Algonquin College and maintains a small private practice in Ottawa, Ontario. For more than twenty years, she has contributed to the profession as a writer, facilitator, educator and clinician. For many years her practice has involved clients with histories of trauma and she has written extensively about the massage therapeutic relationship. [Click here](#) to view Pam's website.

The Association of New Brunswick Massage Therapists (ANBMT)
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Part I: Saturday, November 20 2:30PM to 4:30PM: Welcome to the Grey Zone (ANBMT Members FREE / NON-MEMBERS \$20.00)

From time to time, massage therapists find themselves in embarrassing and sometimes alarming professional situations. This free seminar introduces members to that uncomfortable *Grey Zone* that challenges us all and provides a comfortable environment for sharing, laughter and discovery.

Part II: Sunday, 8:00AM-11:30AM Working in the Grey Zone: Deconstructing Conflict

This seminar helps therapists discover problem-solving techniques for conflicts that arise between therapists and clients, clinic owners, business associates and other delicate relationships. Common problems include *addressing the elephant in the room*, talking to clients about difficult information, or refusing inappropriate

client requests. Participants are encouraged to bring cases or problems that are currently causing them some concern.

Part III: 1 pm to 4:30 pm Working in the "Twilight" Zone

Some clients may exhibit behaviors that confuse and alarm therapists and there are few resources to help therapists identify the conditions that they observe. This seminar helps participants to identify problems and attitudes that may confound clinical progress such as mental health conditions, predatory behavior and therapist safety.

Don't delay! Space is limited to 30 participants:

- [Click here](#) for Registration form
- [Click here](#) to view Pam Fitch article
- [Click here](#) to view AGM Brochure