



## **Working in the Grey Zone:**

Reflecting on clinical practice when there is no black and white

Presented by

**Pamela Fitch, BA, RMT**



A seminar in four parts:  
Saturday mornings from 9-noon

Cost: \$55 per session or  
\$190 for four sessions

[www.pamelafitch-rmt.com](http://www.pamelafitch-rmt.com)



**Part I:**

**Discovering the Grey Zone**

This seminar provides an opportunity for therapists to reflect on problems of daily practice and to learn critical thinking skills and assessment techniques to help analyze the issues that they face. Participants are encouraged to bring cases or problems that are currently causing some concern.

**Part II:**

**Deconstructing Conflict**

This seminar helps therapists discover problem-solving techniques for conflicts that arise between therapists and clients, clinic owners, business associates and other delicate relationships.

**Part III:**

**Working in the Twilight Zone**

Some clients may exhibit behaviors that confuse and alarm therapists and there are few resources to help therapists identify the conditions that they observe. This seminar helps participants to identify problems and attitudes that may confound clinical progress.

**Part IV:**

**What's True when there's no Black and White**

Drawing on the cases that have been presented throughout the seminar, participants consider ways to challenge or support intuition, perception and decision-making

**Facilitator: Pam Fitch, BA, RMT**

Pam is a professor in massage therapy at Algonquin College and maintains a small private practice in Ottawa, Ontario. For more than twenty years, she has contributed to the profession as a writer, facilitator, educator and clinician. For many years her clinical work has involved clients with histories of trauma and she has written extensively about the massage therapeutic relationship.